

3 Ways to Sign Up for Mobiliti.....Avanti's Mobile Banking!

Register in Online Banking via our website www.avantifcu.net

- 1) Login to your account via Online Banking
- 2) Click on the "Self Service" tab
- 3) Go to the "Additional Services" area and select "Mobiliti"
- 4) Click OK
- 5) Check the box that says "I accept these Terms and Conditions" then click "Continue"
- 6) Choose the services that you want. The apps can be downloaded with the links provided, or a link can be sent to your phone. Check the boxes for other service on the right (Mobile Browser, Text Messaging, Alerts). A comparison of services is found at the bottom.
- 7) If you chose Mobile Browser, Text, or Alerts, you will need to select your time zone and the accounts to use for these services. The "Mobile Banking Nickname" is used for texting and should be very short. Click Continue.
- 8) Enter your cell phone number to receive an activation code via text. Click Continue.
- 9) Enter the activation code into the specified box on the Virtual Branch site and click "Activate"
- 10) It will then tell you that activation has been successful and will text you instructions on how to access the services.
- 11) If you have a smart phone, you should bookmark the Mobile Browser link.

Register by downloading the app.

- 1) Download the TouchBanking app from the appropriate app store by searching "TouchBanking" or using the links below.

iPhone: <https://itunes.apple.com/us/app/touchbanking/id386678211>

Android: <https://play.google.com/store/apps/details?id=com.fiserv.touchbanking&hl=en>

These links are also provided on our home page.

- 2) Launch the app. When prompted, enter "avantifcu" for the App Code and enter your Online Banking logon ID.

***Minimum length for logon IDs is 6 characters. If your Online Banking logon ID is shorter than 6 characters, add zeros to the beginning to reach 6 digits**

- 3) Answer the challenge question if presented with one.
- 4) Enter your Online Banking security code.

Register using the Mobile Browser site.

- 1) Go to your mobile browser site: <https://mobile.netit.financial-net.com/avantifcu/webkit/>
- 2) Sign in using your Online Banking logon ID.

Minimum length for logon IDs is 6 characters. If your Online Banking logon ID is shorter than 6 characters, add zeros to the beginning to reach 6 digits

- 3) Answer the challenge question if presented with one.
- 4) Enter your Online Banking security code.

Mobile Banking FAQ

GENERAL:

Q: What is Avanti Mobile Banking?

A: In short, with Avanti Mobile Banking , you can be sure that your credit union activities are with you at all times. You can securely access your Avanti accounts from your mobile device to check account balances, transfer funds, find your nearest branch and ATM and more.

Q: Why should I use Avanti Mobile Banking?

A: The real-time convenience of Avanti Mobile Banking just cannot be matched by anything else. Think about all your situational scenarios where it can really come in handy:

- When you're at the electronics store, and you see that big screen HDTV you absolutely just have to buy - play it safe & make a quick **check on your account balance** and make sure you have enough money before you purchase
- How many times do you find yourself simply waiting around? If you're waiting at the DMV, or waiting at the airport for your flight – this would be a great time to get in tune with your spending habits by **checking and reviewing your transaction history**.
- Going out this Friday night and realize you'll need some cash? Find your credit union's nearest **ATM** from wherever you are, which just might be at a convenient store a block away.

Q: Is there any cost for Avanti Mobile Banking?

A: Our mobile banking is absolutely free – even more reason to use Avanti Mobile Banking.*

Q: How can I get Avanti Mobile Banking?

A: It's really easy to get Avanti Mobile Banking. You can simply find the TouchBanking app from your device app store or learn how to register at www.avantifcu.net. Here is what you will need:

- An eligible Avanti Online Banking account
- A smartphone (iOS, Android, BlackBerry), a web-enabled device (mobile browser) or standard mobile device with text capabilities*

*Message and data rates may apply. Check your mobile service provider plan for details.

Mobile Banking Security FAQ

Is Mobile Banking Safe? Absolutely. You have NOTHING to worry about.

Q: Is my mobile device secure to use? I feel secure with my computer. I like to use my computer for my banking activities and I am concerned over using my phone.

A: Rest assured. Mobile is safe to use!

- Smartphones such as iPhones, Android and Blackberry have a very controlled and secure operating system.
- Mobile Banking uses **128 bit SSL encryption** just like Online Banking – which basically encrypts and protects any transmission of data including customer account information.
- Mobile Banking uses strong **Firewalls** just like Online Banking – which protects from unauthorized or malicious intrusion.
- Mobile Banking uses your **Username & Password** for access, just like Online Banking. And just like with Online Banking, your account will lock down after a number of incorrect attempts from your mobile device.
- Mobile banking uses additional **Security Q&A authentication** for initial access to your account.

Q: What if my phone gets lost or stolen?

A: Nobody wants their phone lost or stolen. But in the rare case that it does, you should know that your mobile banking access is secured.

- No personal information from your Mobile Banking account is ever stored on the phone. Your password is **never** stored.
- Your login session automatically times out after a **specific period** of inactivity.

Q: Why can't I simply use my computer to access my account? I'm more comfortable with it, and I can just wait till I get access at home.

A: You certainly can use your computer. But you'll really miss out on all the FREE benefits of Mobile Banking to keep you secure.

- You can check your money at any time of the day. You'll never need to worry about unauthorized activity on your bank account.
- You can easily set up **text and email alerts**, and you'll always be in the know.

Still unsure? Check out our "peace of mind" guarantee if you're not convinced mobile banking is safe:

Avanti Mobile Banking "Peace of Mind" Guarantee

You have nothing to worry about. You can be confident in using Avanti Mobile Banking and use with peace of mind. Our Credit Union Guarantee protects all of our mobile banking customers. In the unlikely event there is any unauthorized access to your account through Avanti Mobile Banking, you will be fully covered for any funds removed. So enjoy a worry-free and beneficial experience with Avanti Mobile Banking.